**Basanti Panigrahi**

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**Objective**

Intend to build a career with leading corporate of hi-tech environment with committed anddedicated people, which will help me to explore myself fully and realize my potential andalso willing to work as a key player in challenging and creative environment.

**Professional Experience**

* Having **4.0 years** of professional experience in IT (2yrs exp in QTP) with focus on QA and testing (both manual and automation-QTP) of **Mainframe**, **web based and Client-Server Java Applications** effective use of QA and Testing practice.
* Strong knowledge of all phases of SDLC and Strong working knowledge of Software testing (Functional, Integration, Performance, Quality Metrics)
* Have worked on **QTP 10** for automating various manual processes and application.
* Experienced in defining Testing Methodologies, **Designing Test Plans and Test Cases**, Verifying and Validating Web based e-Commerce applications and Documentation based on standards for Software Development and effective QA implementation in all phases of Software Development Life Cycle (**SDLC**).
* Expertise in requirement analysis, test planning, test case designing, test execution, defect analysis and reporting.
* Experience on **Black box Testing, Functional, System, Integration, Adhoc, Exploratory, Regression, Compatibility and Maintenance testing**
* Well exposure on **BPT** (Business Process Testing)
* Good domain knowledge on **Retail banking**.
* Proficient in Mainframes applications and have extensively worked on Generating, Modifying and Executing JCL’s and **Mainframe tools** like **File-Aid, DB2, XPEDITOR, ISPF, SPUFI, ENDEVOUR, Abend** – aid, Zeke Scheduler and IBM OnDemand32.
* Experience in using HP Quality Centre 9.2 & 10.0 extensively for establishing Traceability to Requirements, Test Cases, Defect tracking and Defect Reporting
* Reviewed Business requirements, IT Design documents and prepared Test Plans for all assigned project releases
* Involved on testing the new functionalities based on test cases and coordinated with developmentteam in fixing the issues
* Ensure that all the test cases are updated in the **Quality Center** along with **Master test plan**
* Have close interaction with Clients for better understanding of requirements, functionality and business process for testing and a good experience in managing a project team from offshore.

**Work Experience**

* Working as a Senior Software Engineer (V & V) for**iGATE Global Solutions LTD**, **Bangalore** from May 2010 to till date.

**Technical Skills**

**Business Analysis / Quality Assurance:** Requirement Analysis, Design Specifications, Test plans/Strategies, Test scenarios/cases, User documentation, Defect Tracking, Client reporting, BPT Testing

**Automation tools** : QTP 10

**Programming Languages :** C, C++, VB Scripting

**Operating System :** Windows XP Professional, Z/OS, Unix/Linux

**Software package :** MS Office,Microsoft SharePoint

**Database :** DB2, Oracle (SQL)

**Test Management Tools :** HP Quality Centre 9.2 & 10.0

**Applications :** Mainframes and Web based JAVA applications

Payment/transaction processing

**Mainframe Tools :** File-Aid, DB2, XPEDITOR, ISPF, SPUFI, ENDEVOUR,

ABEND – aid, Zeke Scheduler

**Educational Summary**

* B.E in IT from EAST, Bhubaneswar, Odishawith 76% in 2009.
* Intermediate from MCNL, Bhubaneswar, Odisha with 66% in 2005.
* Matriculation from Unit 9 Govt. Girls’ High School, Bhubaneswar, Odisha with 77% in 2003.

**Certification**

* ISTQB – Foundation Level
* RBC Banking Exam

**Project Details**

**Project 1:**

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| **Client :** Royal Bank of Canada | **Project :** DI-MPR Inclusion | **Module :** Deposits |
| **Duration :** 8 Months | **Environment :** QTP, Visual Basic, Java | |

**Application:**COLT (Canadian Online Teller Application)

RDDA (Retail Demand Deposit Account)

BDDA (Business Demand Deposit Account)

**Description:** This Project deals with inclusion of the new Direct Investment product received from the other interface which makes the RBC Canadian Retail Account qualify for Rewards. As per the Rewards the Monthly fee for the RBC Canadian Retail Account will be waived.

**Roles and Responsibilities:**

* Individual contribution to the project
* Requirements gathering , Test Case preparation & Execution, Defect Reporting & Analysis, Reviews – Unit Test Results
* Prepared MTP (master test plan) and attended Business walkthrough
* Delivered Test Coverage Report, FST & OAT Sign off document to Business.
* Sending Daily Status Report to Project Manager.
* Supporting Business for UAT and no UAT defect was found
* Co-ordination with Environment Support team for batch process and other teams for Interface testing.
* Onsite-Offshore Co-ordination and Client Management
* Knowledge Management (Documentation, Trainings, Knowledge Transfer activities)

**Project Details 2:**

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| **Client :** Royal Bank of Canada | **Project :** CDIC | **Module :** Deposits, Investment |
| **Duration** : 16 months | **Environment:**QTP, Visual Basic, Java | |

**Application:**COLT (Canadian Online Teller Application)

RDDA (Retail Demand Deposit Account)

BDDA (Business Demand Deposit Account)

SRF – Service Reference file,SRF Credit Card,Sales Platform,RBIS Application,

TIS Application

**Description:**The Canada Deposit Insurance Corporation (CDIC) is a federal Crown corporation created by Parliament in 1967 to protect deposits made with member financial institutions in case of their failure. CDIC helps keep Canada’s financial system strong by insuring their savings in case a bank or other CDIC member institution fails. In the event that a member institution (“MI”) should fail, the Canada Deposit Insurance Corporation (“CDIC”) is obliged to make payments to depositors in accordance with its insurance rules, in a timely manner.

**Roles and Responsibilities**

* Lead the project from Offshore and managed a team of 3 members.
* Requirements gathering , Test Case preparation & Execution , Defect Reporting & Analysis and Reviews – Test Results
* Delivered Test Coverage Report, FST & OAT Sign off document to Business.
* Sending Weekly Status Report to Project Manager.
* Supporting Business for UAT and no UAT defect was found
* Co-ordination with Environment Support team for batch process and other teams for End to End Testing.
* Onsite-Offshore Co-ordination and Client Management
* Lessons Learnt document is prepared and delivered to client

**Project 3:**

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| **Client :** Royal Bank of Canada | **Project :** Deposits Maintenance | **Module :** Deposits |
| **Duration :** 9 Months | **Environnent:** Mainframes, Visual Basic, Java, DB2 | |

**Application:**COLT (Canadian Online Teller Application)

RDDA (Retail Demand Deposit Account)

BDDA (Business Demand Deposit Account)

SRF – Service Reference file, Sales Platform,RBC.Com

**Description:**Maintenance releases are intended to fix the minor problems existing in production as per the business needs. Each fix will come as PTR (Problem Tracking Report).

**Roles and Responsibilities**

* Generating and editing the JCL with the created PS or PDS input data sets for the batch run
* Executing scheduled and unscheduled batch runs.
* ABEND Analysis and PROD and TEST Report Comparison.
* Fetching data from DB2 using SQL queries and using XPEDITOR for simulation
* Requirements gathering , Test Case preparation & Execution , Defect Reporting & Analysis and Reviews – Test Results
* Creation of PS and PDS input data sets and planning the Test Schedules for the Batch Runs
* Delivered Test Plan and Execution Sign Off document to Business and Development team.
* Sending Weekly Status Report and Score Card to Project Manager
* Onsite-Offshore Co-ordination and Client Management
* Knowledge Management (Documentation, Trainings, Knowledge Transfer activities)

**Project 4:**

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| **Client :** Royal Bank of Canada | **Project :** CCIA(Credit Card Instant Adjudication) | **Module :** Credit Card |
| **Duration :** 2 Months | **Environment:** Visual Basic, Java, Web Application | |

**Application:**Originate, OLB(Online Banking), 5Q(credit card information)

**Description:**The purpose of this project is to provide self-service credit card applicants with the business capability that can achieve instant (near real time) credit adjudication with instant response to the client. The solution will be able to support applications received across the Online Banking channel.

The objective of the current phase is to provide the ability of instant credit adjudication for all online credit card applications for existing clients over the Online Banking Channel.

**Roles and Responsibilities**

* Requirements gathering , test Case preparation & Execution , Defect Reporting & Analysis
* Supporting Business for UAT and no UAT defect was found
* Co-ordination with Environment Support team for batch process
* Onsite-Offshore Co-ordination and Client Management
* Knowledge Management (Documentation, Trainings, Knowledge Transfer activities)

**Project Details 5**

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| **Client :** Royal Bank of Canada | **Project :** Shopper’s Drug Mart | **Module :** Deposits |
| **Duration :** 6 Months | **Environment:** Mainframes, Visual Basic, Java | |

**Description:**Shoppers drug Mart, Develop a new chequing account that will be co-branded between RBC and Shoppers Drug Mart (SDM) that will offer SDM Optimum reward points for Point of Sale (POS) transactions. The account will offer similar features and benefits as the existing “RBC No Limit” account and will be available for open exclusively via RBC.com when accessed from the Shoppers Drug Mart website. Clients with the SDM co-branded account will be eligible to carry an RBC/SDM Optimum cobranded debit card equipped with Interac Flash, provided they have chosen this account as their Primary Chequing account accessed by their Client Card

**Project 6:**

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| **Client :** Royal Bank of Canada | **Project :** BDA(Business Deposits Account) Family Of Accounts | **Module :** Deposits |
| **Duration : 9** Months | **Environment:** Visual Basic, Java, Web Application | |

**Application :**Originate, OLB(Online Banking),5Q(credit card information)

**Description :**BDA Suite Of Accounts is to align with the Grow Revenue Strategic Imperative of Business Deposit Accounts (BDA’s).The project is broken into two phases. This artefact will only address

* **Phase I :** Allow for the opening of two new accounts – RBC eBiz Account (BDA Indicator 21) and RBC Small Business Start-Up Promotion (BDA Indicator 27)
* **Phase II:** Fully functional opening of RBC Business Essentials Fixed Fee Plans for: 1. Small Business High Volume, 2. Commercial Business Low Volume and 3. Commercial Business Medium Volume

**Project 7:**

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| **Client :** Royal Bank of Canada | **Project :** eBanking Accounts | **Module :** Deposits |
| **Duration : 9** Months | **Environment:** Visual Basic, Java, Web Application | |

**Application:** COLT (Canadian Online Teller Application), RDDA(Retail Demand Deposit Account),SRF(Service Reference File)

**Description:**This initiative delivered a more efficient and effective Personal Deposits Account platform to further enhance product delivery, optimize revenue generating opportunities, reduce NIE, as well as create enhanced functionality for the ease of doing business for both clients and RBC employees.

**Other Initiatives**

* Automated the financial and Non Financial file creation (PS data set) in mainframes using macro (VB script)
* Preparation of Metrics every month, QA Metrics and publishing to the clients
* Contributed the knowledge assets which was published in intranet and shared with client.
* Participated in the testing for Internal Effort Tracking Tool

**Achievements**

* Received appreciation from the Client for managing the project team from offshore for e-Banking project
* Received appreciation from client for analyzing and identifying critical defects within a short span of time.

**Trainings**

* Mainframe training
* Automation Tool-QTP
* Customer orientation.
* E-mail Etiquettes

**Personal Details**

Date of Birth : 04.03.1988

Passport Number : H9954951

**Declaration**

I hereby declare that the above particulars are true to the best of my knowledge and belief.

Bangalore Basanti Panigrahi